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Inside Our CMS-0057 Implementation Playbooks:

# Payer-to-Payer Data Exchange
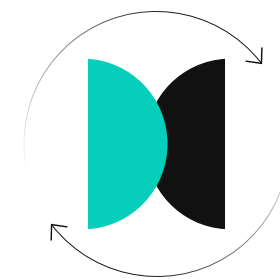
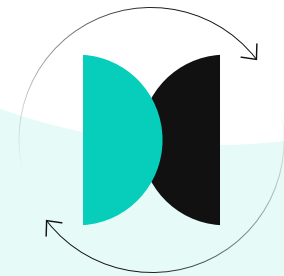Preview Our Playbook →

# Payer-to-Payer Playbook Preview

CMS-0057 makes Payer-to-Payer (P2P) Data Exchange one of the critical building blocks for interoperability in 2026 - 2027.

This overview offers a concise preview of the Onyx Payer-to-Payer Data Exchange Playbook, informed by real-world implementations and designed to help teams plan confidently by establishing the foundational workflows required for reliable exchange and downstream business value.

# Payer-to-Payer
# The Opportunity

P2P reduces friction and improves continuity when members move between plans. It delivers immediate value by:
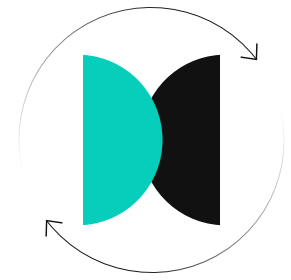
- Making onboarding smoother during plan transitions
- Supporting better care transitions with access to prior clinical history
- Reducing delays that impact quality performance and the member experience

When clinical history moves with the member, workflows run more smoothly and downstream programs can begin sooner.

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# Payer-to-Payer
## Our Proven Approach

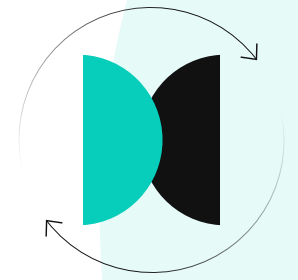Our Playbook translates complex P2P requirements into an actionable, step-by-step approach.

It shows payer teams how to structure and prepare member files, how consent-driven match processes work, what's required for a compliant bulk export, and how to sequence tasks between payers.

It highlights cross-team roles, technical dependencies, and operational checkpoints so plans know what happens when  and where common pitfalls occur.

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# Payer-to-Payer
# Clarifying Roles

Our Playbook defines each payer's responsibilities, giving teams clear visibility into how the P2P workflow moves from one payer to the other.

**"New Payer"**

Captures consent, submits member data for matching, requests bulk export files, and ingests clinical history.
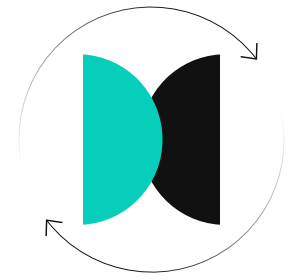
**"Old Payer"**

Validates the request, runs the match process, generates export files, and makes them available.

Knowing how these roles interact is key to establishing a reliable workflow.
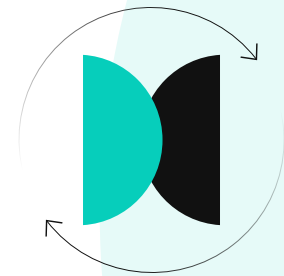
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# Payer-to-Payer
# Phased Approach

Our Playbook breaks Payer-to-Payer implementation into clear, structured phases that help teams understand the flow of work, key decision points, and success checkpoints. Phases include:

- Aligning people, data, and workflows
- Setting up consent and exchange readiness
- Coordinating match and export cycles
- Ensuring clean ingestion and reliable quality checks
- Establishing visibility across teams
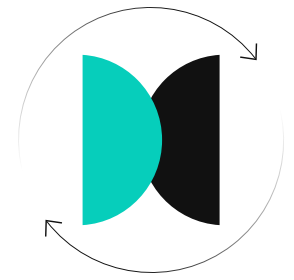
# Payer-to-Payer
# Operational Pain Points

With dozens of implementations behind us, these are the most common sources of delay and rework:

- Unstructured or inconsistent member files
- Consent logic not aligned with match inputs
- Lack of standardized naming/formatting conventions
- Misaligned expectations between internal teams
- Difficulty scaling bulk export/import jobs
- Limited visibility into match/export status

Our Playbook gives teams frameworks to avoid these challenges.

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# Payer-to-Payer
# Readiness Checklist

Our Playbook defines readiness in practical terms rather than abstract standards. Mature programs have:
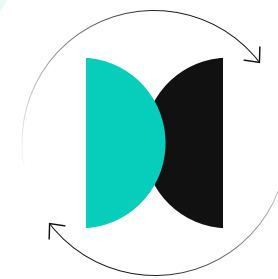
- Validated member data files
- Established consent workflows
- Tested match + export cycles
- A predictable ingestion strategy
- Cross-team alignment across IT, Data, Ops, and interoperability
- Visibility into status, errors, and throughput

This is the benchmark teams can use to assess where they stand.

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# Payer-to-Payer
# Reducing Manual Effort

Onyx pairs our Playbook with practical tools that help teams run P2P more efficiently and at scale:
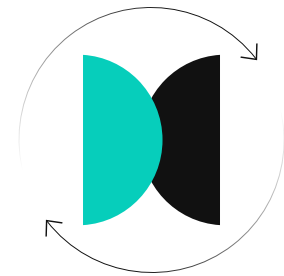
- UI-driven match and export workflows
- Built-in CSV and JSON validation
- Clear visualization of match results
- Guidance for bulk export parameters
- Dual-payer simulation support
- UAT and go-live checklists

Together, these tools reduce hands-on work, limit reprocessing, and make it easier for teams to manage P2P as volumes grow.

# Payer-to-Payer
## In The Full Playbook

This overview is a just a preview of what our customers receive. The full Onyx Payer-to-Payer Playbook provides practical guidance to help teams plan, test, and run P2P reliably in production, including:
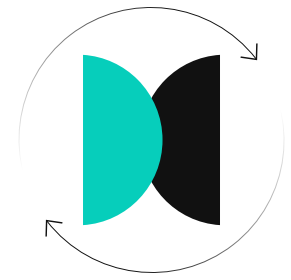
- Workflow sequencing and execution guidance
- Roles, RACI, and cross-team coordination
- Planning templates and data validation requirements
- UAT scenarios and go-live readiness checklists

Together, these resources help teams move from planning to predictable execution with less rework.

# Payer-to-Payer Foundation for Business Impact

Onyx provides the foundation for reliable data exchange, including Payer-to-Payer, and brings claims and clinical data together so it can be used across core payer workflows.
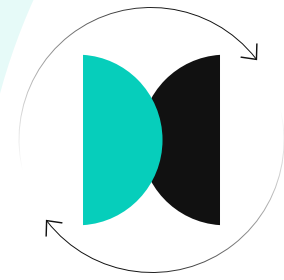
By applying AI on top of that unified data, Onyx helps teams operate more efficiently and make better decisions across quality, utilization management, risk adjustment, and care delivery.

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# Payer-to-Payer
# See It In Action

Evaluating your CMS-0057 Approach?

See the Onyx Payer-to-Payer workflow in production and how it fits within our broader CMS-0057 payer interoperability capabilities.

Request a demo:
info@onyxhealth.io

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